The Lava Dome Privacy Policy

- Volcano collects the personal information you provide to us by filling out your
 registration form, and your additional profile information. We do this in order to
 better understand who uses The Lava Dome so that we can continue to improve
 the service; and to ensure that all Lava Dome members are real people, who are
 really part of the arts community.
- 2. When you register for the Lava Dome, you provide us with your email address. Volcano sends out a monthly message regarding new Housing Listings, and will regularly contact users with information on our productions, professional development programs, company news, fundraising, and other initiatives. If you would like to unsubscribe from these newsletters, email us at info@volcano.ca or follow the links in the footer of the email.
- 3. If you provide us with your mailing address, Volcano may, on occasion, send promotional materials to you regarding our productions, professional development programs, company news, fundraising, and other initiatives. If you would like to unsubscribe from our mailing list, email us at info@volcano.ca.
- 4. Volcano does not sell, lend, or otherwise offer your personal information to any other agent or organization. Volcano uses non-identifying aggregate information on the demographics of Lava Dome members in order to provide metrics to the arts organizations that choose to advertise on the Lava Dome, and otherwise improve the content / flow / administration of our website. None of the information provided to Lava Dome advertisers will ever relate to individual members, their personal use of the site, or any identifying information they have provided.
- 5. Volcano gathers information about traffic on The Lava Dome so that we can continue to develop the site to better suit your needs, and to administer the Lava Dome Points system that allows users to accumulate points based on their activity on the site. To this end, the information gathered includes the name of your internet service provider and its IP address; the length of each visit; the actions taken on the site; your type or operating system; and your browser type. Consistent with Google Analytics data collection, Volcano does not assign this information to individual users, and considers it only in so far as it reflects general trends of the membership. This information is strictly for Volcano's analysis, and is never sold or otherwise offered to external agents or organizations.

- 6. Volcano reserves the right to share information collected from you with third parties if we are authorized to do so, if the law requires it, and to protect the rights of Volcano.
- 7. This website contains links to other sites. Please be aware that Volcano is not responsible for the privacy practices of other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every website that collects personally identifiable information. This privacy statement policy applies solely to information collected by this website.
- 8. When you contact a user via the Lava Dome website, the response is recorded and accessible to Lava Dome administrators. This is a necessary requirement of our website software and may be used as reference, should an abuse complaint be filed with Volcano. Volcano is not considered a member of that conversation between users. Further, Volcano is in no way privy to any conversations conducted between members via email, phone, in person, or other means beyond submissions via the Lava Dome website. Please be aware that Volcano is not responsible for the privacy practices of the users on the site.
- 9. If we require changes to our Privacy Policy at any time in the future, Volcano will post the policy changes to the site in order to notify you of the adjustment and give you the opportunity to opt out of your membership. If you are concerned about how your information is used, you should check back at our website periodically. By using the Lava Dome, members represent and warrant that they are 18 years of age or older. We will never knowingly collect or use personal data from children under the age of 18 without parental consent.
- 10. Canadians are protected by two federal privacy laws, the Privacy Act and the Personal Information and Electronic Documents Act (PIPEDA). PIPEDA is based on the Canadian Standards Association's Model Code for the Protection of Personal Information, which is incorporated into the legislation. Organizations in Quebec are subject to the Quebec private sector privacy law. Oversight of the law is in the hands of the Commission d'accès à l'information.
- 11. By using this site, you signify your agreement to the terms and conditions of this Privacy Policy. If you do not agree to these terms and conditions, please do not use this site. Your continued use of lavadome.ca following the posting of any changes to these terms means that you have accepted those changes. Any questions or comments regarding this policy, or the administration of the Privacy Act at The Lava Dome / Volcano, may be direct to info@volcano.ca, or by calling 416 538 4436, or by writing to Volcano at 251 Crawford Street, Toronto, ON, M6J 2V7.